# **Learning Resources for Confluence**

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## **About Confluence Server**

Server URL: learning.sd.polyu.edu.hk

Current version: Confluence v 6.7.1

- 1. Confluence Demonstration Video (https://youtu.be/uhWCMlcY\_Zw)
  - i This web site includes a video on overview of features of the team-collaboration platform called Confluence from Atlassian.
  - ii The entire video runs for almost an hour.
- 2. Documentations on Confluence (<a href="https://confluence.atlassian.com/doc/confluence-documentation-home-135922.html">https://confluence.atlassian.com/doc/confluence-documentation-home-135922.html</a>)
  - Confluence 101: organize your work in spaces
     (https://www.atlassian.com/collaboration/confluence-organize-work-in-spaces)
    - a. Introduce some core concepts in using Confluence to organize your work
  - ii Getting Started (https://confluence.atlassian.com/doc/getting-started-777010817.html)
    - a. A number of tutorials on how to navigate in Confluence
    - b. Left side menu for accessing to pages on accessing other features
- 3. Highlighted features:
  - i On the Dashboard:
    - a. Users' activities for showing recent activities of users
    - b. Site spaces and favorite spaces for showing available spaces and those marked as favorite
    - c. Top menu bar:
      - 1. Create page for creating page from different templates

- Search for searching users, spaces, pages, attachments (https://confluence.atlassian.com/doc/search-139528.html)
- Profile and personal space for updating user profile and accessing to personal space (<a href="https://confluence.atlassian.com/doc/your-profile-and-settings-139467.html">https://confluence.atlassian.com/doc/your-profile-and-settings-139467.html</a>)
  - a. Activity of the user from Profile page
  - b. Access to personal space of the user
- 4. Space Admin for controlling permissions to spaces
- ii Pages and Blogs (<a href="https://confluence.atlassian.com/doc/pages-and-blogs-320602215.html">https://confluence.atlassian.com/doc/pages-and-blogs-320602215.html</a>)
  - a. "Tools" in View Mode (the "..." menu next to "Share"):
    - 1. Adding attachments ("Attachments" function)
    - 2. Page Restrictions ("Restrictions" function) (https://confluence.atlassian.com/doc/page-restrictions-139414.html)
    - 3. Viewing Page Information (<a href="https://confluence.atlassian.com/doc/view-page-information-139408.html">https://confluence.atlassian.com/doc/view-page-information-139408.html</a>)
    - 4. Modifying pages hierarchy through the "View in Hierarchy" function
    - Moving and Reordering pages
       (https://confluence.atlassian.com/doc/move-and-reorder-pages-146407727.html)
    - 6. Copying a page (<a href="https://confluence.atlassian.com/doc/copy-a-page-139013.html">https://confluence.atlassian.com/doc/copy-a-page-139013.html</a>)
    - 7. Deleting and Restoring pages (<a href="https://confluence.atlassian.com/doc/delete-or-restore-a-page-139429.html">https://confluence.atlassian.com/doc/delete-or-restore-a-page-139429.html</a>)
      - a. To restore a page, you have to be a space administrator. In the Space Admin page, find the function "Trash", which contains all those deleted pages. You can choose to restore them or purge them.
    - 8. Get link to the page ("Link to this Page")

- Page History and Page Comparison Views ("Page History)
   (https://confluence.atlassian.com/doc/page-history-and-page-comparison-views-139379.html)
- Sharing a page through email with the "Share" function (<a href="https://confluence.atlassian.com/conf56/emailing-a-page-658736962.html">https://confluence.atlassian.com/conf56/emailing-a-page-658736962.html</a>)

## iii Editing content

- a. Using the Editor (<a href="https://confluence.atlassian.com/doc/the-editor-251006017.html">https://confluence.atlassian.com/doc/the-editor-251006017.html</a>)
- b. Links
  - Working with links (<a href="https://confluence.atlassian.com/doc/links-776656293.html">https://confluence.atlassian.com/doc/links-776656293.html</a>)
    - a. Use "[" to get the link to a page in Confluence
    - b. Link to anchor in same page or another page
  - Four fast ways to link to content in Confluence
     (http://blogs.atlassian.com/2013/05/four-fast-ways-to-link-to-content-in-confluence/?utm\_source=confluence-tips-6-email&utm\_medium=email&utm\_campaign=confluence-tips)
- c. Using Mentions ("@") for sending email message and workbox notification to a person on pages, blog posts and comments (https://confluence.atlassian.com/doc/autocomplete-for-links-files-macros-and-mentions-249858190.html, https://confluence.atlassian.com/doc/manage-watchers-218271870.html, https://confluence.atlassian.com/doc/workbox-notifications-284365963.html)
- d. Creating Beautiful and Dynamic pages
   (https://confluence.atlassian.com/doc/create-beautiful-and-dynamic-pages-302810636.html)
- e. Working with Anchors (<a href="https://confluence.atlassian.com/doc/anchors-139442.html">https://confluence.atlassian.com/doc/anchors-139442.html</a>)
- f. Working with Tables (https://confluence.atlassian.com/doc/tables-136463.html)
- iv Drafts and concurrent access
  - a. Working with Drafts (https://confluence.atlassian.com/doc/drafts-149040.html)

- b. Collaborative Editing (<a href="https://confluence.atlassian.com/doc/collaborative-editing-858771779.html">https://confluence.atlassian.com/doc/collaborative-editing-858771779.html</a>)
- v Label (<a href="https://confluence.atlassian.com/doc/add-remove-and-search-for-labels-136419.html">https://confluence.atlassian.com/doc/add-remove-and-search-for-labels-136419.html</a>)
  - a. Search with "labelText:<label>"
  - b. For labels within a space, use "Browse > Labels"; select "global popular labels" to search for labels in all spaces
  - c. Label macros (<a href="https://confluence.atlassian.com/doc/display-pages-with-label-macros-145102.html">https://confluence.atlassian.com/doc/display-pages-with-label-macros-145102.html</a>)

### vi Watch

- a. Watching Pages, Spaces and Blogs
   (https://confluence.atlassian.com/doc/watch-pages-spaces-and-blogs-139579.html)
- b. Managing Watchers (<a href="https://confluence.atlassian.com/doc/manage-watchers-218271870.html">https://confluence.atlassian.com/doc/manage-watchers-218271870.html</a>)
- vii Likes and Popular Content (<a href="https://confluence.atlassian.com/doc/likes-and-popular-content-278695530.html">https://confluence.atlassian.com/doc/likes-and-popular-content-278695530.html</a>)
- viii Confluence Chat for real-time collaboration
  - a. About Confluence Chat (https://marketplace.atlassian.com/plugins/confluence.chat)
  - b. Chat History from top menu bar

### ix Meta data

- a. The Confluence Metadata Plugin is for supporting functions on metadata in Confluence (on page and space). Documentation of this plugin is available from <a href="https://comalatech.jira.com/wiki/display/META/Confluence%20Metadata%20Plugin">https://comalatech.jira.com/wiki/display/META/Confluence%20Metadata%20Plugin</a>
- b. A number of examples showing how to use the plugin are available from http://learning.sd.polyu.edu.hk/x/X4jb
- x Survey+And+Vote+Macros (https://artemis.atlassian.net/wiki/spaces/SVM/overview)
  - a. Refer to <a href="http://learning.sd.polyu.edu.hk/x/L4PtAw">http://learning.sd.polyu.edu.hk/x/L4PtAw</a> for an example on using this macro.

- xi Share Link Blueprint (https://confluence.atlassian.com/display/DOC/Shared+Links+Blueprint)
- xii Decision Blueprint (<a href="https://www.youtube.com/watch?v=P2PK6vfF9hk">https://www.youtube.com/watch?v=P2PK6vfF9hk</a>)
- xiii Sharing of page with non-Confluence users (https://wiki.comalatech.com/display/SI/Share+It+User%27s+Guide)
- xiv Other features for team works:
  - a. Five Confluence features beginners will love
     (http://blogs.atlassian.com/2013/06/five-tips-confluence-beginner/?utm\_source=confluence-tips-6-email&utm\_medium=email&utm\_campaign=confluence-tips)
  - b. 3 Ways to Make Your Meetings Count with Confluence
     (http://blogs.atlassian.com/2012/11/3-ways-to-make-your-meetings-count-with-confluence/?utm\_source=confluence-tips-1-email&utm\_medium=email&utm\_campaign=confluence-tips-1)
  - c. Confluence 101: 3 Ways to Keep Your Team Connected with @mentions (http://blogs.atlassian.com/2012/08/confluence-101-3-tips-for-using-mentions/?utm\_source=confluence-tips-1-email&utm\_medium=email&utm\_campaign=confluence-tips-1)
  - d. 12 Things You Didn't Know About the Confluence Editor
     (http://blogs.atlassian.com/2012/12/12-things-you-didnt-know-about-the-confluence-editor/?utm\_source=confluence-tips-1-email&utm\_medium=email&utm\_campaign=confluence-tips-1)